



SELECTING A PREFERRED MEDICAL PROVIDER

Under North Carolina law, it is the employer's right and obligation to direct medical treatment when an employee reports a work related injury/condition and First Benefits Insurance Mutual, Inc. can help you with this process. We have access to medical networks of preferred providers and can help identify a provider near you if you do not already have one.

As a policyholder, you now have access to two major PPO networks –Coventry and Prime Health Services. These networks are extensive, and you should be able to easily find a provider located near you. In order to receive the most current list of providers, we encourage you to either check the websites listed below or call our Claims office at 800-360-7867.

Coventry

www.coventrywcs.com

- Select "Locate a Provider" at the top right corner
- Click on "Address Search"
- Type in your address and search criteria Select a "Provider Type or Specialty" Click on "Find a Provider"
- Select your doctor from the list

Prime Health Services

www.primehealthservices.com

- Click on "Find a Provider"
- 1st time users must create an account Once activated, click "Find a Provider"
- Under "Choose a Product" select "Workers' Comp"
- Select "Physician" and Choose Type
- Select "Provider Information" on the right
- Type in your zip code and radius
- Click on "Search"
- Select your doctor from the list

After selecting a preferred provider, post the name and contact information for all employees to see.

Early intervention utilizing a Preferred Medical Provider results in a less costly resolution for all.